

#### NARROGIN REGIONAL HOMECARE

# Newsletter

**JUNE 2024 EDITION** 

#### **GADABOUT**







At 7am we began rounding up the troops. Our destination, Boyup Brook.

The wonderful volunteers of the visitors centre were kind enough to open their doors for us today. We were able to peruse the rooms of its hand made goodies, jams, oils, paintings, crafts and even beetles!

Boyup Brook Visitors Centre is home to the marvellous "Carnaby Collection of Beetles and Butter-flies". This display is the only example of the Carnaby collection remaining in Western Australia and is the only place in Australia where any can be seen by the general public, as the remainder of the collection was relocated to Canberra after the death of Keith and is not available for public viewing. It is said that his collection is one of the most important in the world, second only to that at the British Museum of Natural History.

Next stop, Boyup Brook Classic Cars. We were greeted by the smiles of the owners Bert and Angie who welcomed us into their reformed John Deere dealership where their Classic Car collection homes vehicles from the 1920's to the 1970's in all shapes, sizes, and colours. We took a step back in time in Angie's Diner – a nostalgic American diner display that will take you back to the 50's & 60's.

"Better than expected!" "Well worth the trip" were just some of the comments from the day.







### From the Coordinator's Desk

Dear Homecare Community,

As we embrace the change in weather, we're also looking forward to plenty more rain. It is wonderful to see how the rain nourishes the earth as it brings new life to our surroundings.

Firstly, I want to express my gratitude to each of our clients who participated in our recent survey. Your feedback is invaluable to us, and we are diligently working through the responses. I'll keep you updated on the outcomes as we progress. Additionally, I want to extend my appreciation to those who have been utilizing our Consumer Feedback forms to share their thoughts and ideas. Your input helps us improve our services, so please don't hesitate to reach out to any of our administration staff if you require a feedback form.

On page three of this newsletter, you will find important information regarding changes to the fees and charges for Narrogin Regional Homecare services, which will come into effect from 1 July 2024.

I'd like to remind everyone about the notice regarding the phase-out of 3G networks in Australia, which was communicated in the May Newsletter. If you are still using 3G-enabled devices such as personal alarms, mobile phones, or tablets provided through the Goods, Equipment, and Assistive Technology (GEAT) funding, please inform Homecare by Thursday, 27 June 2024 to ensure seamless service continuity. Your prompt action will help us update your details accordingly.

Regarding service scheduling, our rosters are published every Thursday at noon, with the new schedule commencing the following Tuesday. While we understand the importance of knowing the exact time of your services in advance, factors such as client cancellations, staff illness, or severe weather events may affect the timing. Unfortunately, this means we are often unable to provide the exact time until the day of the service.

Please rest assured that our scheduler will make every effort to honour the day of your scheduled service, as well as your preference for morning or afternoon sessions. However, due to staff availability, the exact timing may vary. Your patience and understanding in this matter are greatly appreciated.

As always, if you have any questions or need assistance, please don't hesitate to reach out to us.

Warm regards,

Phyllis and the Homecare Team

# **Dates for your Diary**

- 1 June First day of Winter
- 3 June Western Australia Day
- 3 June Mabo Day
- 5 June World Environment Day
- 16 June National Vegemite Day
- 21 June Winter Solstice



#### NARROGIN REGIONAL HOMECARE – 2024/25 Commonwealth Home Support Program Fees

Domestic Assistance - Home cleaning - Shop by list	\$12 per hour	Minimum ½ hr service
Laundry Services at Jessie House - Wash and dry. Fold and return.	\$3 per load.	
Personal Care - Standby - Full Assistance - Welfare Check	\$15 per hour	
Medications - Prompt / Assistance	\$15 per hour	
Social Support Individual	\$12 per hour	Minimum 1 hr service.
Nursing Care	\$15.00 per hour	Minimum ½ hr service
Home Maintenance	\$15.00 per hour	
Tip Run for Home Maintenance	\$1.50 per service	
Social Support Group – Jessie House (Full day)	\$22.00 per service	Includes morning tea and lunch
Social Support Group – Jessie House (Half Day)	\$8.00	Including Morning / Afternoon Tea
Social Support Group – Jessie House Transport	\$4.00 each way	Additional to costs apply to group attendance and meal.
Transport (within 10 kms of townsite)	\$5.00 each way	
Transport Shoppers Bus	\$5.00 each way	
Excursion cost	\$22.00	Includes morning tea, lunch at own cost. Transport kms will be charged extra if excessive (over 100km).
Meals on Wheels	\$5.50 main meal only \$7.50 main meal and dessert	1 lunch meal per client, per day. Dependent on WACHS charge

#### Payment information:

- Billed services must be paid in full each month. Accepted payment methods are direct debit, eftpos or cheque.
- Cancellations of rostered services received less than 24 hours' notice will incur an hourly charge fee.
- If you are experiencing financial difficulties to pay your Homecare service bills, you can apply for a fee reduction to your contribution costs.

## **NEXT GADABOUT**

Our next Gadabout trip will be held on **Tuesday**, **18 June 2024** and we are heading to

#### **Armadale Shopping Centre**

Do you need some winter woollies? New socks and jocks?

Join us on a trip to Armadale Shopping Centre where we will spend the day.

Stroll around to all your favourite stores and grab lunch at a venue and time of your choice.

We aim to arrive 10:30am and depart 2:30pm

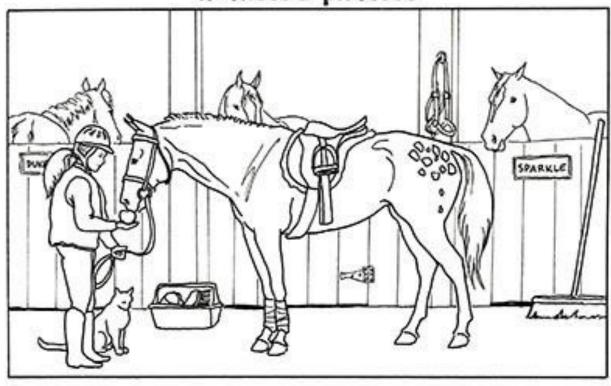
To book for this trip, please call the office by Monday, 10 June 2024!

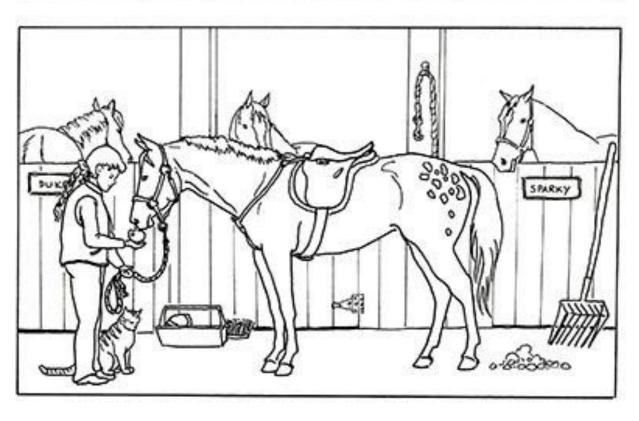


# **Monthly Activity**

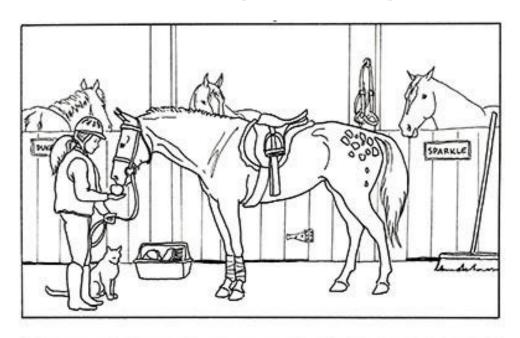
#### **Spot the Difference**

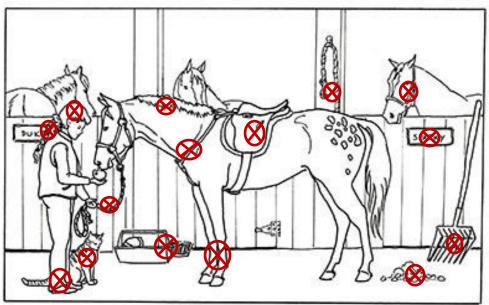
Can you spot 15 things that are different in these 2 pictures





# **Monthly Activity**





#### NARROGIN REGIONAL HOMECARE

Jessie House, Clayton Road, Narrogin (between the Leisure Centre and the Hockey Field) PH: 9890 0700

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www.narrogin.wa.gov.au

